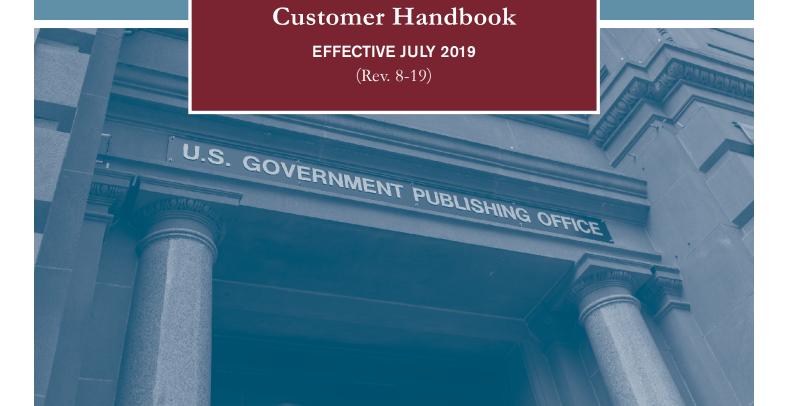


# DOING BUSINESS WITH GPO







 $The \ projects \ above \ were \ designed \ by \ GPO \ Creative \ Services \ and \ printed \ for \ our \ agency \ customers \ through \ GPO \ Agency \ Procurement \ Services.$ 

### MESSAGE FROM THE MANAGING DIRECTOR

#### To Our Customers:

Since 1861, the U.S. Government Publishing Office (GPO) has been dedicated to fulfilling the production and information dissemination needs for all three branches of the Federal Government in digital and print formats. Customer Services is the GPO business unit that procures your publishing requirements if they are not printed in our plant in Washington, DC. Our Agency Procurement Services (APS) teams include professionals in Washington, DC and 13 Regional Offices located throughout the country. I am proud of the range of services that we offer and programs that we have in place to support the publishing needs of the Government.

GPO is actively modernizing its business practices and systems to enhance and simplify the way we do business in order to maximize customer satisfaction. As the Federal Government is subject to specific laws and regulations governing the procurement and production of printing, this Handbook will guide you through the process that frames Federal printing and publishing policy. It is an excellent resource in navigating the creation-to-completion of a publishing project and will assist with finance and billing questions.

By sharing the services provided by GPO, you gain more time to focus on other duties to support your agency's mission. I encourage you to become familiar with this publication as it will help you to understand details that will make your relationship with us a satisfying one.

At any time I welcome your comments and suggestions on how we can improve our service in order to make your job easier.

### Sandra K. MacAfee

Managing Director, Customer Services

### FOREWORD

This is your publication. You are encouraged to become familiar with it and to contact us for any information you need about how to work with GPO. We stand ready to assist in any way.

The publication will be kept up-to-date on gpo.gov at: www.gpo.gov/how-to-work-with-us/agency/forms-and-standards.

### Tell us what you think

If you have suggestions about how to enhance this handbook, please send them to nam@gpo.gov with the subject line "Handbook Suggestions." We look forward to using your feedback to make this handbook useful to you.

### Connect with professionals like yourself

If you would like to get involved in a professional organization for publishers in the Federal Government, you are invited to join the Federal Publishing Council (FPC).

The FPC consists of printing officers and professionals representing Federal organizations from the executive, judicial, and legislative branches. FPC activities support and enhance these organizations in meeting their communication mission through GPO. The council was originally established in 1974, as an advisory body to the Public Printer (now GPO Director).

Activities of the FPC have been productive and have been credited with extensive improvements to the Federal Publishing Program. The FPC fully understands the Federal Publishing Program, addresses current and future issues, mutually develops plans and objectives, and provides for a cooperative relationship between the Federal organizations and GPO that will ultimately strengthen the Federal Publishing Program. For more information go to: www.gpo.gov/how-to-work-with-us/agency/federal-publishing-council.

Sincerely, Your GPO Team

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## **Federal Printing Policy**

Federal publishing and printing, like most Federal activities, is governed by a number of statutes, regulations, and policies. These laws and regulations are intended to save Federal funds, as well as to minimize waste and duplication of effort in the Federal Government's publishing endeavors.

A list of Federal printing laws and regulations follows.

#### 1. Title 44, U.S. Code

### a. Section 103, Joint Committee on Printing: Remedial Powers

This section states:

"The Joint Committee on Printing may use any measures it considers necessary to remedy neglect, delay, duplication, or waste in the public printing and binding and the distribution of Government publications."

### b. Section 501, Title 44, U.S. Code, Government printing, binding, and blank-book work to be done at Government Printing Office\*

This section establishes the Congressional Joint Committee on Printing (JCP) for the purpose of policy and oversight in Government printing and publishing. It empowers GPO with few exceptions to produce or procure all Federal printing, binding and distribution.

All printing, binding, and blank-book work for Congress, the Executive Office, the Judiciary, other than the Supreme Court of the United States, and every executive department, independent office, and establishment of the Government, must be done at the Government Printing Office\*, except—

- (1) Classes of work the Joint Committee on Printing considers to be urgent or necessary to have done elsewhere; and
- (2) Printing in field printing plants operated by an executive department, independent office, or establishment, and the procurement of printing by an executive department, independent office, or establishment from allotments for contract field printing, if approved by the Joint Committee on Printing

Printing or binding may be done at the Government Printing Office\* only when authorized by law.

### c. Section 502, Title 44, U.S. Code, Procurement of printing, binding, and blank-book work by Public Printer\*

This section provides that:

Printing, binding, and blank-book work authorized by law, which the Public Printer\* is not able or equipped to do at the Government Printing Office\*, may be produced elsewhere under contracts made by him with the approval of the Joint Committee on Printing.

2. Public Law 102-392, Title II, § 207(a), Oct. 6, 1992, 106 Stat. 1719, as amended Pub. L. 103-283, Title II, § 207, July 22, 1994, 108 Stat. 1440; Pub. L. 104-201, Div. A, Title XI, § 1112(e) (1), Sept. 23, 1996, 110 Stat. 2683; Pub. L. 110-417, Div. A, Title IX, § 931(b)(4), Oct. 14, 2008, 122 Stat. 4575.

This law addresses the use of appropriated funds for printing and describes processes included in the definition of printing.

- (1) None of the funds appropriated for any fiscal year may be obligated or expended by any entity of the executive branch for the procurement of any printing related to the production of Government publications (including printed forms), unless such procurement is by or through the Government Printing Office\*.
- (2) Paragraph (1) does not apply to (A) individual printing orders costing not more than \$1,000, if the work is not of a continuing or repetitive nature, and, as certified by the Public Printer\*of the Government Printing Office\*, if the work is included in a class of work which cannot be provided more economically through the Government Printing Office\*, (B) printing for the Central Intelligence Agency, National Geospatial-Intelligence Agency, or the National Security Agency, or (C) printing from other sources that is specifically authorized by law.
- (3) As used in this section, the term 'printing' includes the processes of composition, platemaking, presswork, duplicating, silk screen processes, binding, microform, and the end items of such processes.

\*Section 1301 of H.R. 83, the legislation providing consolidated and further continuing appropriations for FY 2015 was passed by Congress and signed into law, changed the name of the Government Printing Office to the Government Publishing Office. GPO's chief executive officer's title was changed from Public Printer to Director of the Government Publishing Office.

2014—Pub. L. 113-235, div. H, title I, § 1301(e)(1), Dec. 16, 2014, 128 Stat. 2537, substituted "Deputy Director of the Government Publishing Office" for "Deputy Public Printer" in items 302 and 303.

Pub. L. 113–235, div. H, title I, § 1301(c)(1), Dec. 16, 2014, 128 Stat. 2537, substituted "Director of the Government Publishing Office" for "Public Printer" in items 301 and 303 to 307.

### 3. Government Printing and Binding Regulations of the **Joint Committee on Printing**

All printing requests must be in accordance with the laws pertaining to the expenditure of public funds for printing and publishing services, and must conform to the applicable requirements of the JCP's Printing and Binding Regulations: www.govinfo.gov/content/pkg/GPO-CPUB-101spub9/pdf/GPO-CPUB-101spub9.pdf.

### 4. Federal Acquisitions Regulations in Subpart 8.802

### Subpart 8.8—Acquisition of Printing and Related Supplies

### 8.800 Scope of subpart.

This subpart provides policy for the acquisition of Government printing and related supplies.

### 8.801 Definitions.

As used in this subpart—

"Government printing" means printing, binding, and blank-book work for the use of an executive department, independent agency, or establishment of the Government.

"Related supplies" means supplies that are used and equipment that is usable in printing and binding operations.

### 8.802 Policy.

- (a) Government printing must be done by or through the Government Printing Office (GPO) (44 U.S.C. 501), unless—
  - (1) The GPO cannot provide the printing service (44 U.S.C. 504);
  - (2) The printing is done in field printing plants operated by an executive agency (44 U.S.C. 501(2));
  - (3) The printing is acquired by an executive agency from allotments for contract field printing (44 U.S.C. 501(2));
  - (4) The printing is specifically authorized by statute to be done other than by the GPO.

- (b) The head of each agency shall designate a central printing authority; that central printing authority may serve as the liaison with the Congressional Joint Committee on Printing (JCP) and the Public Printer on matters related to printing. Contracting Officers shall obtain approval from their designated central printing authority before contracting in any manner, whether directly or through contracts for supplies or services, for the items defined in 8.801 and for composition, platemaking, presswork, binding, and micrographics (when used as a substitute for printing).
- (c) (1) Further, 44 U.S.C. 1121 provides that the Public Printer may acquire and furnish paper and envelopes (excluding envelopes printed in the course of manufacture) in common use by two or more Government departments, establishments, or services within the District of Columbia, and provides for reimbursement of the Public Printer from available appropriations or funds. Paper and envelopes that are furnished by the Public Printer may not be acquired in any other manner.
  - (2) Paper and envelopes for use by Executive agencies outside the District of Columbia and stocked by GSA shall be requisitioned from GSA in accordance with the procedures listed in Federal Property Management Regulations (FPMR) Subpart 101-26.3.

## Introduction to **GPO Procurement Services**

### 1. GPO Procurement Services

The U.S. Government Publishing Office (GPO) strives to deliver high-quality, responsive, and innovative services that provide costeffective solutions for the needs of Federal agency customers. Let us put GPO's expertise and buying power to work for you.

To best serve your needs, GPO's Customer Services, Agency Procurement Services (APS) teams of technical experts are located nationwide. GPO Publishing Specialists help you determine the best approach to your project and handle the entire process including determining which procurement vehicle to utilize, writing specifications, obtaining bids or quotes, selecting a contractor, contract administration, and quality assurance.

GPO offers a variety of flexible procurement vehicles that support a wide range of products and services to fulfill your publishing project requirements. For a representative list of the products and services provided by GPO, see Appendix 3, or go to:

www.gpo.gov/how-to-work-with-us/agency/services-for-agencies.

### 2. The Value of Working with GPO

A wide range of products and services are available to support the entire publishing lifecycle of tangible and digital information products from concept generation, planning and creative design, to production, publication, document conversion, dissemination, and storage.

Leveraging GPO's unprecedented buying power and expertise in contracting and print procurement guarantees that Federal agency customers receive quality products on time and at the most economical price. Working with GPO ensures that mandatory regulations are followed. Our staff of experts will handle your agency's particular requirements throughout the entire project and will provide legal counsel and representation should any disputes arise. Trust GPO to handle the contracting, allowing you more time to support your agency's mission.

Working with GPO provides you with:

### a. Access to a broad range of commercial capabilities

GPO maintains a comprehensive database of contractors that are able to satisfy a variety of customer needs from traditional print to electronic publishing, vehicle wraps to books, 508 compliance services to eBooks. Registered vendors include some that are cleared to produce classified projects and to handle sensitive personally identifiable information (PII).

### b. Subject matter expertise

GPO subject matter experts provide consulting services including:

- Job planning for the most cost-effective procurement methods and production options
- · Proof review
- · Technical consultation for quality control
- · Onsite press sheet inspections

### c. Competitive bidding using nationwide contractors

With thousands of active contractors nationwide, GPO is able to obtain extremely competitive pricing and attract vendors who specialize in the exact services needed on each unique procurement.

### d. Contract procurement and administration

GPO handles the entire contracting process, including:

- Consulting with the customer to write detailed procurement specifications
- · Soliciting offers from commercial industry
- Awarding the contract
- · Reviewing proofs and press sheets
- Evaluating vendor performance history, both for compliance data and quality
- · Negotiating and issuance of contract modifications when required
- · Ensuring the quality of the product specified

- Handling of disputes and protests
- Monitoring adherence to deadlines and other contract terms
- Facilitating payment of contractor invoices
- Administering the 120-day warranty on all jobs delivered

### e. Compliance with policy

Working with GPO fulfills the statutory requirements listed in Section I (Federal Procurement Policy) and ensures that your publications comply with Title 44, Chapter 19 - Depository Library Program. The Superintendent of Documents requirement ensures that your content is included in the Federal Depository Library Program, making it available to the American public.

To find out more about how GPO can help, you can review video presentations, download information, and browse our services by visiting: www.gpo.gov/how-to-work-with-us/agency/services-foragencies/guides-and-instructions.

### 3. How to Get Started

Federal agencies that receive federally appropriated funds and want to work with GPO on a print, publishing, or digital media project, may contact us in a number of easy ways:

### a. Visit GPO's website and provide your contact information

A GPO representative will follow up with you to help process your request and answer your questions. Please see: www.gpo.gov/how-to-work-with-us/agency/new-customers.

### b. Send an e-mail to NAM@gpo.gov

A National Account Manager (NAM) will contact you to provide assistance.

### c. Contact your DC or Regional Team Directly

If you are not sure which GPO office to start working with, you can find direction using this link: www.gpo.gov/how-to-work-with-us/ agency/services-for-agencies/procurement-services-teams.

### d. Agencies located in the National Capital Region

Customers located in the National Capital Region typically work with one of the DC APS Teams who are located at U.S. GPO, 732 N. Capitol Street NW, Washington, DC 20401.

- DC Team 1, E-mail aps-team1@gpo.gov / Phone 202.512.0310 / Fax 202.512.1368
- DC Team 2, E-mail aps-team2@gpo.gov / Phone 202.512.0307 or 202.512.1239 / Fax 202.512.1612
- DC Team 3, E-mail aps-team3@gpo.gov or nam@gpo.gov / Phone 202.512.2132 (Handles major acquisitions including Onsite Document Solutions, Document Conversion, Assessment and Consulting, GPO Online Paper Store, and GPOExpress).

### e. Agencies located outside of the National Capital Region

Customers located outside of the National Capital Region typically work with the GPO Regional APS Team located closest to them.

- Atlanta Regional Office, 3715 Northside Parkway, Suite 4-305, Atlanta, GA 30327. E-mail infoatlanta@gpo.gov / Phone 404.605.9160 / Fax 404.605.9185.
- Boston Regional Office, John F. Kennedy Federal Building, 15 New Sudbury Street, E-270, Boston, MA 02203-0002. E-mail infoboston@gpo.gov / Phone 617.565.1370 / Fax 617.565.1385.
- Charleston Regional Office, 2825 Noisette Boulevard, N. Charleston, SC 29405-1819. E-mail infocharleston@gpo.gov / Phone 843.743.2036 / Fax 843.743.2068.
- Chicago Regional Office, 200 North La Salle Street, Suite 810, Chicago, IL 60601-1055. E-mail infochicago@gpo.gov / Phone 312.353.3916 / Fax 312.886.2057.
- Columbus Regional Office, 1335 Dublin Road, Suite 112-B, Columbus, OH 43215. E-mail infocolumbus@gpo.gov / Phone 614.488.4616 / Fax 614.488.4577.
- Dallas Regional Office, 1100 Commerce Street, Room 731, Dallas, TX 75242-1027. E-mail infodallas@gpo.gov / Phone 214.767.0451 / Fax 214.767.4101.
- Denver Regional Office, 12345 W. Alameda Parkway, Suite 208, Lakewood, CO 80228-2842. E-mail infodenver@gpo.gov / Phone 303.236.5292 / Fax 303.236.5304.
- Philadelphia Regional Office, 928 Jaymore Road, Suite A-190, Southampton, PA 18966-3820. E-mail infophiladelphia@gpo.gov / Phone 215.364.6465 / Fax 215.364.6476.
- San Antonio Regional Office, 1320 Truemper Street, Bldg. 9122, Rm. 2707 Lackland AFB, TX 78236. E-mail infosanantonio@gpo.gov / Phone 210.675.1480 / Fax 210.675.2429.
- San Diego Regional Office, 8880 Rio San Diego Drive, 8th Floor, San Diego, CA 92108. E-mail infosandiego@gpo.gov / Phone 619.209.6178 / Fax 619.209.6179.
- San Francisco Regional Office, 536 Stone Road, Suite I, Benicia, CA 94510-1170. E-mail infosanfran@gpo.gov / Phone 707.748.1970 / Fax 707.748.1980.
- Seattle Regional Office, Federal Center South, 4735 East Marginal Way South, Seattle, WA 98134-2397. E-mail infoseattle@gpo.gov / Phone 206.764.3726 / Fax 206.764.3301.
- Virginia Beach Regional Office, 291 Independence Blvd., Suite 401, Virginia Beach, VA 23462. E-mail infovirginiabeach@gpo.gov / Phone 757.490.7940 / Fax 757.490.7950.

A point of contact list for the team members at your chosen location may be obtained at the website provided above.

## **Prepare Your Order**

### 1. Provide Authorization to Obligate Funds for Your Agency

Signature authorization is required for persons who are authorized to sign and submit printing and binding requisitions to GPO. This is essential to meet statutory requirements and to prevent fraud. Requisitions are only accepted if they are signed by a person authorized to obligate funds for their agency.

Following the instructions in GPO Circular Letter 1023, dated February 15, 2019, please provide the printed names and signatures of individuals who are authorized to sign requisitions and to act as liaison between your agency and the GPO. Please submit the required information using GPO Form 4064 found on GPO.gov at www.gpo.gov/docs/default-source/forms-standards-pdf-files/ gpoform\_4064.pdf or submit the information in the form of a memo on your Agency's letterhead. The memo should be signed by the Agency official who can delegate the authority to obligate agency funds.

Please provide the following information for each individual prior to submitting a work request: Agency, Bureau, Department, Office, telephone number, and e-mail address. Also indicate which signature types (wet, electronic, or both)\* the person is authorized to use. For your convenience, a signature authorization memo template is provided on GPO.gov in Forms and Standards/Order Placement at www.gpo.gov/how-to-work-with-us/agency/formsand-standards. Add any limitations to spending authority (e.g., maximum dollar amount, specific program, etc.) for designated individuals as applicable.

If you elect to use electronic signatures, the acceptable types include:

- A graphical representation of a handwritten wet signature (this includes the form with the original signature or a photocopy, facsimile or scan of it)
- Electronic signature on an electronic file\* (e.g., PDF, Microsoft Word)

### Definitions:

Electronic signature is the term used for the electronic equivalent of a handwritten signature. It is a generic, technology neutral term that refers to the universe of all of the various methods by which one can "sign" an electronic record.

A wet signature is created when a person physically marks a document; traditionally paper based.

#### \*Notes:

- Electronic signatures may or may not include a graphical representation of the user's wet signature. Either format is acceptable, however, the format used on documents is subject to GPO review thus ensuring the identity and authentication of the signer and should match the Letter of Signature Authority submitted.
- Electronic signature certificates issued by certification authorities that are part of the Federal Bridge are recommended, but not required. Therefore, self-issued certificates are acceptable.

If electronic signatures will be utilized, have those individuals sign with the signature representation they will be using.

GPO will request updated signature authorizations annually. In addition, you are asked to notify GPO when any changes occur.

Please e-mail your current signature authorization list on your agency letterhead to requisitions@gpo.gov or mail it to:

U.S. Government Publishing Office STOP: CSPS, Room C-848 732 North Capitol Street, NW Washington, DC 20401

### 2. Select and Complete a GPO Order Form

GPO order forms are used to obligate funds and to describe the requirements for the product or service you need. The following forms are mandatory for submitting your order. Purchase orders created by your agency cannot be used in place of the GPO forms.

Forms referenced in this handbook are available online at: www.gpo.gov/how-to-work-with-us/agency/forms-andstandards. See Appendix 6 for an illustration of each form.

In addition to the ordering forms, there are other forms used to support the procurement process. Those forms are described in Appendix 1.

### **Order Forms:**

### a. Standard Form 1 (SF-1) Printing and Binding Requisition

This is the basic form used to requisition printing, binding, and related services from GPO: www.gpo.gov/docs/default-source/ forms-standards-pdf-files/formsf1.pdf.

This form is required to:

- Request individual (one-time) printing requirements
- Request the establishment or renewal of a term contract
- Describe requirements (for an order or a waiver request)
- Request design services
- Establish a GPOExpress account
- Establish a Simplified Purchase Agreement (SPA)

Instructions for filling out the SF-1: www.gpo.gov/docs/defaultsource/forms-standards-pdf-files/sf-1\_instructions.pdf.

### b. GPO Form 2511 Print Order

This form is used to place individual orders after establishing a term contract: www.gpo.gov/docs/default-source/forms-standards-pdffiles/form2511.pdf.

Instructions for filling out a 2511: www.gpo.gov/docs/defaultsource/forms-standards-pdf-files/2511\_instructions.pdf.

### c. GPO Form 4044 Simplified Purchase Agreement (SPA) Work Order

This form is used by authorized users of GPO's SPA program to place orders directly with your selected SPA vendor: www.gpo.gov/docs/default-source/forms-standards-pdf-files/ form4044.pdf.

### **Supplemental Order Forms:**

### a. GPO Form 952 Digital Publishing Information

This form is used to provide supplemental information about the nature of furnished electronic files. Completing the 952 to the best of your knowledge will improve a vendor's ability to provide better pricing. This form should be submitted along with the electronic media, visuals, file directory, and the order form (i.e. SF-1, 2511, or 4044 form): www.gpo.gov/docs/default-source/forms-standardspdf-files/952.pdf.

Instructions for filling out a 952: www.gpo.gov/docs/defaultsource/forms-standards-pdf-files/952\_class.pdf.

### b. GPO Form 3001 Participation Request

This form is the application to become an authorized user of the GPOExpress program, or to renew a user's existing account: www.gpo.gov/docs/default-source/gpoexpress-pdffiles/2form\_3001\_2018.pdf.

### c. GPO Form 4063 Document Scanning: Additional Information

This form is used to provide supplemental information about materials that need to be scanned. Completing the 4063 to the best of your knowledge will improve a vendor's ability to evaluate your requirements and provide pricing. This form should be submitted along with the order form (i.e. SF-1, 2511, or 4044 form) and any other relevant information: www.gpo.gov/docs/default-source/ forms-standards-pdf-files/document scanning form 4063-2019-05-21.pdf.

### 3. Establish Funding for Your Order

By submitting an order form you are notifying GPO that you have appropriate funds and are obligating them for your product.

Finance related forms are available at this link under the Billing and Finance tab: www.gpo.gov/how-to-work-with-us/agency/formsand-standards. For more information about finance and billing, including the methods of payment available and how to obtain a Billing Address Code from GPO, see Section XI.

When needed, GPO can assist you in budgeting for your procurement requests by providing you with an estimate for your print or print-related requirements. The estimate provided is for informational purposes only and should not be relied upon as a firm fixed price. It will be based upon similarities with previously competed projects and published pricing. The accuracy of the estimate will be dependent on the accuracy of the information given.

The estimate will include the GPO surcharge, transaction fee, and (FOB) destination shipping charges. If mailing is required, the estimate will not include those charges. Actual prices may vary based on final specifications, production schedule, and actual bids (quotes) received through competition in the market place. The competitive bid process will ensure the best price for the quality level desired.

GPO surcharge calculation:

• All jobs are charged an 8% surcharge for contracts valued under \$350,000. For amounts beyond this ceiling, a surcharge of 1% is

applied. For each regular order, there is also a one-time handling fee of \$7.50.

• For rush orders, a higher surcharge of 16% is applied to the cost up to \$350,000. For amounts beyond this ceiling, a surcharge of 1% is applied, plus a \$15.00 handling fee.

If you need to give final approval of exact cost before a contract is awarded, indicate so on the ordering form.

To set up a funding account with GPO and get other funding information, please see section XI (GPO Finance and Billing).

### 4. Submit Your Order to GPO

Order forms are collected differently depending on the GPO office location.

#### a. For DC Teams

All new orders should be sent directly to COMSTAT, requisitions@ gpo.gov. To assist with the administration of the orders, the email subject line should read: New Order, Requisition Number X-XXXXX (insert the number your agency assigned). This applies to submitting an SF-1 form, not to print orders submitted on a 2511 form after a Term Contract has already been awarded.

### b. For Regional Teams

Orders should be submitted directly to the location using the team email box listed in Section II.3.d. (e.g., infoatlanta@gpo.gov, infodallas@gpo.gov, infocolumbus@gpo.gov).

If you have not worked with GPO before, please visit our website: www.gpo.gov/how-to-work-with-us/agency/new-customers. You may also send an email to NAM@gpo.gov and a National Account Manager (NAM) will contact you to provide assistance.

### 5. GPO Order Processing

Updates will be furnished to you during various stages of processing to keep you informed about the status of your order. See Appendix 2 for a flowchart depicting how the GPO procurement process works. This illustration shows what happens to your order after it arrives at GPO.

## **Considerations For Your Order**

### 1. GPO Order Numbering System

Several basic numbers are critical to the identification of your printing requirements.

### a. Requisition Number

This number is the means by which Federal agencies identify the requisitions submitted to GPO. Each agency establishes its own numbering system within a field of up to 18 alphanumeric characters (Note: dashes (-) and slashes (/) are permitted, however, they are included as part of the 18 character total). The first character MUST represent the fiscal year of appropriated funding followed by a dash (-), this is a single numeric digit, for example, '9' represents 2019. This is followed by five numeric characters which must be assigned sequentially; anything after that is up to the agency (e.g., 9-12345-LM000-GP05). Numbers used on requisitions submitted to GPO must be unique. If a requisition is submitted and subsequently canceled, that requisition number cannot be used again.

### b. **Jacket Number**

Jacket numbers are the job identifiers assigned by GPO.

- One-time Jacket. These numbers are assigned to identify onetime procurements, small purchases, and items procured or "converted" under certain term contracts, such as the general usage term contracts established by GPO. They remain active until completion and close out of the "one-time" contract action.
- Open Jacket. Open Jackets are assigned to each agency which has been given authority to place Print Orders under a term contract. They remain active for one fiscal year. A new Jacket Number will be assigned upon GPO's receipt of a subsequent fiscal year requisition, to continue funding under existing term contracts in effect over multiple fiscal years.

### c. Program and Print Order Number

Each term contract is identified by a program number assigned by GPO. Additionally, each job placed under a contract is identified

by a GPO-assigned Print Order number. Both the program and Print Order numbers must appear on all Print Orders placed under GPO term contracts. Where more than one agency is eligible to place Print Orders (such as general usage term contracts), GPO will assign a block of Print Order numbers to each agency. These numbers must be used sequentially and cannot be repeated. If a Print Order is submitted to a contractor and subsequently canceled, that Print Order number cannot be used again.

### d. Billing Address Code (BAC)

A six character (alphanumeric) Billing Address Code is assigned to Federal agencies by GPO for billing purposes. This number identifies the agency/bureau and the correct mailing address. When submitting a Standard Form I (SF-1), the BAC must be entered along with the "Appropriation Chargeable," "Line of Accounting," and "Treasury Account Symbol" information as applicable. See Section XI part 1, for instructions on how to request a BAC assignment from GPO.

### 2. Delivery Dates

When a delivery date is established by contract, the contractor must perform the requirements of the order within the established schedule.

### a. Specified Delivery Dates

When including a delivery date on a Print Order, the date must be in accordance with the schedule established by the specific contract under which that Print Order/Form 2511 is being placed. Consult with your APS team for assistance in determining delivery dates for placement of orders. Adequate production time is essential to ensure that quality and value are achieved at a reasonable cost.

### b. Quick Turnaround Schedules

When you need to expedite an order, GPO can help put in place special handling to shorten the order processing time and to accelerate the delivery schedule. Short turnaround times could

limit the number of interested bidders and could increase the cost. GPO will consult with you to develop a suitable delivery date and consider strategies such as allowing a lower quality level, accepting partial delivery of the product that will satisfy the immediate need or using the most suitable contracting method.

### 3. Contract Compliance with Schedules

To facilitate GPO's contract administration responsibilities, GPO Form 907 (Non-Compliance/Change Report), or other noncompliance report, must be submitted each time a performance schedule is missed by either a contractor or your agency. Additionally, the form or other report is used for notifying GPO of contractor noncompliance with other contractual requirements, such as quality problems or shortages. To substantiate noncompliance, agencies may be required to furnish copies of receipts or samples of the printed product.

Accurate and complete records are essential to protecting the Government's interests in contract disputes. It is the responsibility of the agency printing representative to bring problems with timeliness of delivery, product quality, and quantities received to GPO's attention.

### 4. Paper Selection in Accordance with Joint Commitee on Printing (JCP) Paper Selections

All paper requisitioned for use in public printing, publishing, and binding must conform to the Government Paper Specification Standards. This publication is available online: www.gpo.gov/docs/ default-source/forms-standards-pdf-files/vol\_12.pdf. If you prefer a hard copy, please contact your GPO APS team.

Certain specialty items (e.g., decals, stickers, signage, hangtags, and interpretive panels) are exceptions from the Government Paper Specification Standards. When your agency's requirements cannot be met by use of a JCP approved paper, you should contact your APS team for assistance in determining whether an exception can be allowed. Requests for special paper should be accompanied by a written justification describing why the JCP approved papers will not satisfy the agency's needs.

### 5. GPO Imprint

With few exceptions such as classified work, the GPO imprint will appear on all printed matter to identify that the order was procured by GPO.

For the imprint, the contractor typesets the current calendar year, a dash, and the jacket number (e.g., 2019-404-123) in small 6 point type. For term contracts the print order number is included (e.g., 2019-404-123/00003).

The imprint appears at the bottom of the last printed page on books and pamphlets; at the bottom of the back on face and back products; at the bottom of face only products (except for items such as labels, envelopes, letterheads, certificates, etc.); or in the stub of multipart

### 6. Depository Library Copies - Public Information **Programs of the Superintendent of Documents**

The Superintendent of Documents, U.S. Government Publishing Office (GPO), administers the Federal Depository Library Program (FDLP) in compliance with the Depository Library Act (Pub. L. 113-187, Aug. 9, 1962, 76 Stat. 352, codified as amended at 44 U.S.C. §§ 1901-1916), and in support of GPO's mission of keeping America informed.

The FDLP provides permanent free public access to tangible and electronic information dissemination products of the U.S. Government through a network of over 1,100 depository libraries throughout the United States and its territories.

All U.S. Government publications of public interest or educational value, or produced using Federal funds, are to be provided to depository libraries for public use, in print and electronic formats.

Exceptions are those products that are:

- · For official use only or for strictly administrative use that are not of public interest or educational value
- · Classified for reasons of national security
- The use of which is constrained by privacy considerations
- "Cooperative publications" which must be sold by the publishing agency in order to be self-sustaining

Working with GPO for dissemination benefits your agency. Your efforts are crucial to help GPO widely disseminate your agency's publications and, in addition, meet the mandates of 44 U.S.C. §§1710, 1902-1903 that require information dissemination products published with Federal funds, in any format, be made available to the public.

Besides complying with the law, including publications in the FDLP guarantees your information dissemination products are:

- Discoverable by a broad audience
- Represented in the comprehensive index of government publications, the Catalog of U.S. Government Publications (CGP)
- Preserved in perpetuity for future generations of researchers, historians, and the general public

### How to Inform GPO of Your Publications

### 1. Print and Other Tangible Publications:

- For orders placed through GPO (Central Office and Regional Offices) and/or on agency direct-deal contracts, GPO decides which publications to distribute through the FDLP and determines the appropriate distribution medium and quantity required. GPO bears the printing and binding costs of the depository copies.
- For products produced independently of GPO, agencies are required to notify GPO of their intent to publish, and bear the printing and binding or replication charges for the number of copies required for depository library distribution. In all cases, GPO bears the expense of distributing the copies. Please notify GPO of upcoming publications printed independent of GPO by submitting one of the following forms to the shared IntentToPublish@gpo.gov email box for rider determination:
  - GPO Form 3868 Notification of Intent to Publish
  - GPO Form 4044 Simplified Purchase Agreement (SPA) Work Order Form

Forms are available at www.gpo.gov/how-to-work-with-us/agency/ forms-and-standards.

### 2. Electronic or Online Publications:

GPO will ensure permanent public access and make your publications discoverable in GPO's online research systems, OCLC (an international database of library resources), and the online catalogs of depository libraries nationwide.

Please notify GPO via askGPO (www.gpo.gov/askgpo) under the category Federal Depository Libraries, subcategory Fugitive publications/LostDocs.

Please provide the following:

- · Publication title
- URL
- Any other pertinent information (e.g., new, corrected, reprinted, or next issue of continuing resource)

If you have a large number of publications to report, contact DocDiscovery@gpo.gov to discuss options for submission.

For more information, please see the appendices of Circular Letter 1012 Disseminating Information Products to the Public through GPO's Federal Depository Library Program on GPO's website:

- Appendix I Benefits to Agency, Reach the Public through GPO's Federal Depository Library Program
- Appendix II Guidelines for the Provision of Government Publications for Depository Library Distribution
- Appendix III Types of Publications to Be Included in the Federal

Depository Library Program

• Appendix IV Types of Publications Excluded from the Federal Depository Library Program

### 7. Government Bill of Lading

A Government Bill of Lading (GBL) is a rarely used transportation document prepared by a Government official to designate a specific carrier for transportation. Use of a GBL makes the Government liable for safe delivery of the goods to or from a destination.

The intention to supply GBLs must be stated on the requisition. This request may apply to either an individual order or to an annual (open) requisition.

GBLs are prepared by GPO's Transportation Branch, unless the GBL is supplied to GPO by the ordering agency with the request for GPO to provide the agency GBL to the contractor. For agency-furnished GBLs, GPO will provide you with the additional information needed to complete the GBL (successful contractor's name, address, F.O.B. place of origin and the contract completion date).

### 8. Attending a Press Sheet Inspection (PSI)

GPO is committed to helping you receive the quality products you require, when you need them, at fair and reasonable cost to the American taxpayer. One of the ways in which this is accomplished is through Press Sheet Inspections (PSIs). Onsite PSIs are not required for all jobs, but when they are requested, a PSI can be a valuable tool in helping to ensure a quality product.

The pamphlet titled Guidelines for Agency Representatives Attending Press Sheet Inspections located here: www.gpo.gov/docs/ default-source/forms-standards-pdf-files/guidelines\_attending\_ presssheetinspections.pdf, contains guidelines governing the performance of PSIs by agency personnel, whether on your own, or accompanied by GPO staff.

GPO hopes that the information available at the above link addresses all of your questions about PSIs and will serve as a readyreference guide before, during, and after an inspection. We welcome your comments and suggestions on how we can improve, and as always, stand ready to assist you in any way we can. If you have any questions, please contact Quality Control for Published Products (QCPP) at 202.512.0542 or qcpp@gpo.gov.

### 9. Return of Government Furnished Materials (GFM)

GPO does not store any reproducible material (previous samples, camera copy, electronic files, etc.) on the orders it processes. All original reproducible material as well as any final electronic files (if edits were made) will be returned to the ordering agency unless the requisition specifies otherwise. It is the agency's responsibility

to monitor and ensure all GFM is returned upon completion of an order. Any outstanding GFM should be reported to GPO in a timely manner.

### 10. Waiver Requests

In accordance with paragraphs 46-1 through 46-4 of the JCP Printing and Binding Regulations, permission for an agency to procure printing directly from a commercial printing source may only be granted through issuance of a GPO waiver. (Exceptions are printing requirements valued at less than \$1,000 if the item fits the description in paragraph 49-2 of the JCP Regulations.)

Requests for waivers must be submitted to the GPO Manager, accompanied by a fully completed SF-1 which fully describes the product to be procured. The reason for the waiver request should be thoroughly described. Approval of waivers is not routine. Each waiver will be carefully evaluated with outcomes being communicated in writing to the agency.

The GPO Director is permitted to return to any department of the Government any written requisition for printing, binding, and blank-book work, otherwise authorized by law, as in their opinion they are neither able nor suitably equipped to execute or which may be more economically, or in the better interest of the Government, procured elsewhere than at the GPO.

### 11. Permissions for Copyrighted Materials

You are responsible for obtaining written permission to use any copyrighted materials. This is necessary when the source material is old or recent, in print or electronic form and when you are changing the content to a different format or type of media.

After you receive authorization to make a copy of protected material, submit it to GPO along with your order.

### 12. Geographic Restriction

GPO strives to ensure that you have a vast variety of nationwide vendors to choose from and we are mandated to ensure full and open competition is allowed to the maximum extent practical during the procurement process.

If you require localized services for onsite inspections or have time or budgetary constraints, please provide a written justification for this limitation with your order.

### 13. Changing a GPO Order

Changes to previously provided requisition (SF-1) or Print Orders must be submitted in writing to the appropriate GPO office to confirm the updated requirements. The request should identify the

order using the requisition number (plus Jacket and/or Program and Print Order numbers when known) and should fully describe the change and the reason for making it. All requests must be submitted by an individual who has appropriate authority.

Modifications will be issued to address the change under the original order number. Please do not supply a new order number when submitting a request to change an existing order.

### 14. Reprint Orders

Requisitions for the reprinting of a previously printed document should be accompanied by the final reproduction material(s) used to produce the previous order as well as a sample of the previously finished product, if available. On all requisitions for reprints, the previous jacket number should be indicated when known. This will help ensure proper handling using the same or similar requirements and can help reduce the cost and processing time for your order.

### 15. Obtaining General Services Administration (GSA) Forms

GSA forms are not provided by GPO. Per FPMR (41 CFR) § 101-26.302, printed Standard and Optional Forms are to be obtained from GSA, Federal Acquisition Service (FAS), through GSA Advantage, located here: www.gsaadvantage.gov/advantage/ main/start\_page.do.

Unless specifically stated, the forms in the GSA Forms Library are authorized for local reproduction and made available as fillable electronic forms that you can print or save digitally.

## **GPO Contracting Methods**

GPO uses various contracting methods to procure your requirements with basic descriptions provided below.

### 1. Small Purchase Request for Quotation (RFQ)

Small purchase projects under \$100,000, can be procured using a more streamlined contracting method. These projects are usually for non-repetitive procurements that are advertised for competitive quotes. This type of procurement usually takes GPO less time to write the specifications, certify and make award. The contract will be awarded based upon the lowest responsive responsible vendor's quote, which conforms to the specifications.

Once a purchase order is issued, the contractor may decline the order prior to beginning performance if the specifications prove to be different than advertised or if the vendor did not fully account for all requirements in the order. If this occurs, GPO makes every effort to re-award the requirement with the same delivery date.

### 2. Sealed Bidding (also known as One-Time Bid, Invitation for Bid (IFB) or Formal Bid)

Sealed bidding projects are large dollar or complex orders that use a formal sealed bidding process. These projects generally exceed \$100,000. IFBs usually require more time for potential vendors to prepare their competitive bid, conduct a public bid opening, and go through the certification process for award. Once submitted, bids are binding. The contract will be awarded based upon the lowest responsive responsible vendor's quote, which conforms to the specifications.

### 3. Term Contracts

Term contracts are the most effective and efficient means for satisfying recurring needs for similar orders (e.g., cut forms, books and pamphlets, envelopes, business cards). GPO establishes a contract that remains in place for a set performance period, typically for one base year, plus up to four additional 12-month

periods that can be exercised at the agency's option. The contract will be awarded based upon the lowest responsive responsible vendor's quote, which conforms to the specifications.

Print Orders placed directly by agencies onto term contracts must be fully documented in accordance with the contract requirements including the date the material was made available for pickup by, or sent to, the contractor. Performance schedules must comply with the time-periods prescribed in the contract.

Several different types of term contracts are used.

### a. Single Award

The term contract is awarded to a single contractor who can produce all of the requirements over a specified period of performance.

### b. Multiple Award

GPO certifies multiple contractors to perform on the term contract because the requirements may exceed the production capacity of a single contractor.

- A multiple award contract may be a Sequence of Award contract in which the agency must place orders to contractors following a sequence-of-award established by GPO at time of certification. The order is based on lowest overall cost estimated for all of the contract requirements.
- Another type of multiple award contract is an Individually Abstracted contract in which GPO provides an abstract of bid prices received from each contractor. The agency uses it to establish the lowest priced contractor based on generating an estimate for each individual order as it is placed on the contract.

### c. General Usage

These contracts are put in place to support commonly ordered items (e.g., cut forms, books and pamphlets, envelopes, business cards). Multiple agencies can place orders on the contract. These contracts help expedite the procurement process.

### 4. Negotiated Procurements (also known as Request for **Proposal or Task Order Contracts)**

Negotiated procurements are used when requirements are complex and your need cannot be fully defined. It takes longer to establish a contract using this type of procurement. This contract type is not used when requirements can be clearly specified without the need to consider optional or unknown solutions.

A solicitation based on your statement of work is issued in the form of RFP. Formal proposals are evaluated by a team including members of both GPO and your agency. This method allows interaction with the vendors who submit proposals and allows you to be involved in selecting the solution that represents the most value for your agency.

GPO has several existing negotiated contracts that you may participate in. See Section VII for more details.

### 5. Non-Competitive Purchases

Per 41 U.S.C. § 3304, unless otherwise provided in the appropriation concerned, purchases for supplies or services for the Federal government must be advertised with open competition. This does not apply when only one source of supply is available. It is up to you to provide sufficient evidence to GPO to validate and gain approval for any non-competitive purchase.

Justification must affirm the following:

- A description of what it is about the product being requested that would preclude full and open competition to procure it.
- Market research has been conducted to validate that this is the only source available.
- The impact if the sole source award were not to be granted. Explain how the end user would be adversely affected if the specific product or design was produced by a different vendor.
- If the product is patented and/or copyrighted, indicate what alternatives you have explored. If no acceptable alternative was found, list the specific benefits that the patented/copyrighted product provides that are critical to meeting your mission.

## **Agency Procedure For Placing Orders On Term Contracts**

Placement of Print Orders can be handled directly by your agency or by GPO personnel. In either case, GPO maintains authority for the contract. Special instructions for placing your own orders are provided in this section.

### 1. Direct-Deal Term Contracts

Direct-deal term contracts allow you to place Print Orders (GPO Form 2511) directly with contractors rather than routing them through GPO for placement. This is the most efficient way to place an order.

Agency authority under direct-deal term contracts extends only to the placement of Print Orders and to the transmission of copy and proofs. All other authority rests with GPO's Contracting Officers who negotiate with contractors to manage performance beyond the terms of the contract.

When placing orders directly with a contractor, your responsibility includes:

### a. Create the Print Order

When completing Print Orders for placement, all applicable boxes on the 2511 Print Order form must be completed. See Appendix 4 for an illustration of the form.

The objective is to provide complete information on the individual Print Order that can stand alone to describe your order and to ensure that no requirements are omitted. GPO discourages the use of references such as "per contract". Whenever possible, the complete distribution list should be supplied directly on the Print Order.

### b. Include Rider Copies

If other agencies intend to ride an order, GPO will furnish a separate memorandum detailing the number of copies to be added to your order along with distribution instructions. Additionally, the FDLP and its network of depository libraries or GPO Sales may order rider copies.

It is crucial to have any rider quantities added to your agency's required quantity on the Print Order. The cost of reprinting an order due to failure to include these rider copies will result in additional costs to the Government and taxpayers.

### c. Distribute the Print Order

The contractor has no authority to perform work prior to receipt of a Print Order.

A copy of the Print Order and any separate distribution list or attachments should be provided to GPO at the same time that the Print Order is sent to the contractor. GPO needs to enter the order into our ordering system to support the billing process. If GPO does not have a copy when the contractor submits an invoice, it will delay payment.

Print Orders are also reviewed by GPO to ensure that they fit the contract.

### d. Provide Government Furnished Materials (GFM)

At the time of Print Order acceptance, the contractor must be informed of where and when the GFM can be obtained. This will determine the start date for the schedule as specified in the contract. After placing the order, the specified schedule may not be modified by the issuing agency. The authority to negotiate changes on the order rests with GPO personnel. For instances of Governmentcaused delays you will fill out and submit the GPO 907 Form as described in Section IV, 3. Contract Compliance with Schedules.

### 2. Special Considerations for Multiple Award Contracts

### a. Print Order Log

When placing Print Orders under multiple-award, direct-deal term contracts, you are required to keep a log record. This record is the means by which each contractor's acceptance pattern is tracked. The log identifies each offering for multiple award contracts, the required schedule, the best date offered by each contractor representative if the offering is refused, and the representative's

name. This record should be reviewed periodically to determine any consistent patterns of Print Order refusal for multiple award term contracts. GPO may also request to review the log to ensure that Print Orders are being placed properly. Additionally, the records relating to any sequence-of-award established through abstracting must be retained for review by GPO.

### b. Sequence of Award

All Print Orders must be placed in accordance with the preestablished sequence-of-award. This sequence, which may be provided by GPO prior to commencement of the term contract, is developed to ensure that Print Orders are always offered first to the lowest bidder. Some term contracts, however, may require, or provide for, a sequence-of-award to be established for each Print Order through abstracting of individual order requirements to determine the award sequence. The method for establishing the sequence will be specified in the contract.

### c. Contractor Responses

Each term contract stipulates a time-period for contractors to respond to Print Order offerings (usually 30 minutes). The name of the contractor representative contacted and the time of the offering must be entered into the placement log. Should the first contractor fail to respond within the specified time or reject the order, the remaining contractors must be contacted in sequence. Under no circumstances may you bypass an eligible contractor in the sequence-of-award. Repeated refusals of Print Order offerings must be brought to the attention of GPO.

### 3. Contract Clauses Used in Term Contracts (as applicable)

### a. Option to Extend the Contract Term

Some contracts are written to include a base performance period, typically 12 months, plus option years. It is the Government's exclusive right to extend the contract by written notice to the contractor not later than 30 days before the current contract period expires. The duration of a contract may not exceed 5 years, including any options under this clause.

### b. Economic Price Adjustment (EPA)

Multiyear and option year contracts must include an economic price adjustment clause, which will provide for either upward or downward price adjustment in the contract price in accordance with changes in the specified price indexes. The Government will notify the contractor in writing of the percentage increase or decrease to be applied to any invoice to be submitted for orders subject to price adjustment in accordance with this clause. Such percentage will be determined from the "Consumer Price Index For All Urban Consumers - Commodities Less Food, Seasonal Adjusted," published monthly in the CPI Detailed Report by the Department of Labor, Bureau of Labor Statistics.

### c. Paper Price Adjustment (PPA)

The Government is required to include this clause in multiyear and option year term contracts when the value of paper alone is estimated to exceed \$100,000. Term contracts incorporating this clause must distinguish paper as a separate line item in the "Schedule of Prices."

Paper prices charged under the term contract will be adjusted in accordance with "Table 9 - Producer Price Indexes and Percent Changes for Commodity Groupings and Individual Items" in Producer Price Indexes report, published by the Bureau of Labor Statistics (BLS) on a monthly basis. The applicable BLS code (for example, 0913-01) for corresponding paper type (for example, Offset Book) will apply to all paper required under the contract. The applicable index figures for the specified month will establish the base index. Adjustments under this clause will be applied to the contractor's bid price(s) for paper line items in the "Schedule of Prices," and will be effective on the first day of any month for which prices are to be adjusted. There must be no price adjustment for the first three (3) production months of the contract. Price adjustments may be monthly thereafter, but only if the index varies by an amount (plus or minus) exceeding 5% by comparing the base index to the index for that month, which is two (2) months prior to the month being considered for adjustment.

The GPO Contracting Officer will give written notice to the contractor of any adjustments to be applied to invoices for orders placed during the months affected by this clause.

### **Established Procurement Vehicles**

Several programs have been established to help you reap the benefits of agency control over the ordering process, cost saving, and streamlined order processing.

### 1. Simplified Purchase Agreement (SPA)

The SPA is a streamlined printing procurement process. Once approved to use the SPA, you can acquire publishing and information products and services valued up to \$10,000.00 directly from a list of GPO certified local commercial vendors.

This procurement option offers the maximum possible convenience and control for quick turnaround publishing projects. SPA orders allow you to solicit and directly place orders with a vendor of your choice based on "best value". This concept embraces price as well as any number of important factors, such as responsiveness, business practices, convenience, courteous service and attention to detail. You are able to take into account elements of past performance relating to quality, reliability, and schedule compliance.

The process ensures fair and reasonable competitive pricing and vendor compliance with GPO standards as it relates to the Government Paper Specifications and Quality Assurance through Attributes Program (QATAP), thus maintaining continued consistency and quality control of the publishing and information products and services. See more on QATAP in section IX.

For the vendor, the SPA provides local small businesses with a vehicle through which they can market their services directly to Federal agencies.

For information on how to get started on the SPA go to: www.gpo.gov/how-to-work-with-us/agency/services-foragencies/simplified-purchase-agreement

### 2. GPOExpress (950-S Contract)

The 950-S Program known as GPOExpress is a convenient, shortrun, quick-turnaround copying contract. Once approved, it allows you to place orders directly using a unique GPOExpress card to make purchases at designated locations nationwide. You get substantial savings while still complying with Title 44.

Participation in the GPOExpress program requires an agency to:

- a. Obtain a Billing Address Code (BAC) linked to an acceptable form of Government payment, which may be a government credit card, a deposit account, etc.
- b. Submit a GPO Form 3001 or SF-1 designating all cardholders and their prescribed spending limits

Services provided under the contract include:

- Access to locations nationwide 24/7, 365 days a year
- · Convenient ordering options via e-mail, the website or walk-in
- · Free delivery within a local area

For additional services and pricing available go to: www.gpo.gov/docs/default-source/gpoexpress-pdf-files/gpo\_ express\_pricelist.pdf

For more information on how to sign up for the GPOExpress program go to: www.gpo.gov/how-to-work-with-us/agency/ services-for-agencies/gpoexpress

GPO does not apply a surcharge to GPOExpress orders.

### 3. GPO Online Paper Store

The GPO Online Paper Store is a simple, one-stop solution for ordering cut-sheet paper supplies for office copiers and printers.

The GPO Online Paper Store offers:

- · A variety of paper options and products
- · Green options for those following Federal guidelines and sustainability requirements
- · Free delivery nationwide

- 24/7 easy online ordering
- A dedicated Customer Service Center
- Competitive pricing (with no added surcharge)
- Payment by credit card, Intra-Governmental Payment and Collection (IPAC) Systems, or deposit account

To get started www.gpo.gov/how-to-work-with-us/agency/ services-for-agencies/gpo-online-paper-store

### 4. GPO Consulting Services (980-M Contract)

GPO provides detailed analysis of agency in-house operations (including multifunctional devices, desktop printers, mailing equipment, fax servers and related devices) and provides recommendations in a report that can serve as your blueprint for future improvements. You can benefit by evaluating the best overall solutions for your in-house production needs.

Consultation includes:

- · Cost-saving analysis
- · Right sizing through equipment recommendations
- Optimization with floor plans of copier locations and models
- Assessment of user needs
- Workflow processes and systems

GPO provides solutions for agency equipment, services, and personnel by utilizing the industry expertise of our dedicated contracting team and GPO's competitive buying power. We work with you to meet your strategic and budgetary goals.

### 5. GPO Onsite Services (951-M Contract)

Using our contract, you are able to work with GPO experts who can help you use a streamlined acquisition process to lease or buy equipment to support and enhance your in-house operations.

GPO has consistently been able to help customers save significant money and increase their efficiency and capability, while complying with Title 44 requirements.

This program offers your agency solutions for the following:

- · Lease/purchase of copier fleets and printing devices
- Managed print service solutions
- Existing Government-owned equipment maintenance
- · Mailing, distribution, and delivery services
- · Copying and printing operations
- Binding and finishing operations
- Onsite personnel and security-cleared personnel

An assortment of onsite document conversion/scanning services are available, including but not limited to:

- Onsite turnkey operation
- Reduction of real estate being occupied by physical documents
- Experienced staffing
- Scanning
- · Document preparation
- Indexing
- Re-filing or recycling post-scan
- · Metadata creation
- · Ouality control
- NARA compliance
- Compliance with Executive Order

For more information go to: www.gpo.gov/how-to-work-with-us/ agency/services-for-agencies/onsite-document-solutions

### **Procurement Support Services**

### 1. Consultation – National Account Managers (NAMs)

GPO National Account Managers work with Federal agency customers throughout the United States.

Regardless of your location, their role is to:

- Provide you with a single, dedicated point of contact
- Help you choose the most appropriate and cost-effective GPO programs to suit your needs
- Introduce you to new GPO programs and services
- · Connect you to internal GPO subject matter experts to provide you with the technical guidance needed to make informed decisions about print and digital publishing options
- Provide you with technical advice on print projects and maximizing print and publishing budgets
- Conduct educational outreach events and training seminars to help you train your staff to work effectively with GPO
- Help resolve administrative and financial issues related to account set-up, funding, billing, or other GPO activities and processes

To locate your NAM, send an e-mail to NAM@gpo.gov or call 202.512.1904. Be sure to include your agency and the state in which you are located.

### 2. Prebid Conferences

GPO can arrange conferences or formal Industry Day events to support discussion of your project details with prospective bidders. The events provide an opportunity to explain requirements that are complex or that require unusual performance on the part of the contractor and get feedback about what industry can provide. Since these conferences are held prior to bid opening, suggested changes or alternatives to the specifications may be considered for inclusion in final contract specifications.

### 3. Onsite Inspections

Onsite inspections can be conducted to obtain current information related to the contractor's capabilities related to performing the contract. The onsite visit is typically included in the process of evaluating a vendor before award and includes the examination of elements such as production capability, technical capability, quality assurance, physical security, labor resources, performance record and financial viability.

A specified preaward visit can be waived if a visit to the same plant has been completed recently and the data is still considered to be relevant.

### 4. Post Award/Prior to Production Conferences

When a contract involves new technology, complex requirements, critical schedules, extensive or involved distribution, or other complexities you may want to request a post award conference be added to the solicitation.

After the award of a contract, but prior to any performance under the contract, representatives from the Federal agency, GPO, and the selected contractor(s) meet to discuss the most important aspects of the contract in order to avert potential problems. Prior-toproduction conferences are also used to ensure all parties have a clear understanding of the contract and are completing/interpreting Form 2511 correctly.

### 5. Prior to Production Samples

When the finished product must be tested for acceptable usage, GPO can require the contractor to furnish samples that represent the ordered product before authorizing the contractor to produce the whole quantity. In this case, the contractor must wait for the agency to confirm acceptance before proceeding.

The use of prior-to-production samples is usually limited to products that the agency needs to process further using their own machines (e.g., mailing or high quality finishing equipment) that

may have tight tolerances.

Producing these sample requires the same make-ready and other set-up procedures as the actual production run, so they are usually expensive and can require more time in the schedule.

### 6. Quality Control/Press Sheet Inspection

Press sheet inspections (PSIs) are for the purpose of setting standards that are to be maintained throughout the entire run. Final make-ready press sheets are inspected and approved at the contractor's plant.

Upon approval of the sheets, the contractor is required to maintain the exact standards throughout the press run (within Quality Assurance Through Attributes Program (QATAP) tolerances when applicable, see Section IX for more information). This will add to the cost of the job and may lengthen the delivery schedule.

After award, the contractor will give advance notice to GPO, providing the time and date that they plan on printing the job. GPO will then notify the representative from the Federal agency and make arrangements for the plant visit.

### 7. Production Monitoring

GPO is committed to helping you receive quality products. One of the ways this is accomplished is through onsite production monitoring.

Trained GPO personnel can monitor the contractor's performance during any element of the production process including printing, imaging, binding, and mailing to ensure quality is maintained throughout production. There is an additional/hourly cost for this service.

### 8. GPO Permit Mailing

GPO offers our G-796 mailing permit for reimbursable USPS mailing. Using the GPO permit would save the cost and time of getting a mailing permit from your local Post Office. The GPO surcharge is applied to mailing costs when using the GPO permit.

### 9. Training Offered by GPO

GPO provides a variety of training. Customers nationwide can participate in most offerings.

### a. The Institute at GPO:

The Institute at GPO provides Federal publishing professionals with courses designed to help their agency communicate effectively with a broad range of audiences using a variety of channels. Courses and seminars integrate hands-on exercises, demonstrations, discussions, and presentations led by nationally recognized experts in their fields.

We can help your agency:

- Develop training for your staff to better understand Federal sector publishing and printing best practices
- · Increase your knowledge about emerging digital technologies that impact the planning, processes, and budgets for publishing, printing, and information dissemination
- Improve your skills in areas that are unique to Federal agency publishing

The Institute Offers:

- · Online training
- · Desktop publishing courses
- · Digital print and management courses
- · Offsite customized courses at agency locations

For more information on specific courses, please visit the GPO Training Opportunities page: www.gpo.gov/how-to-work-with-us/ agency/services-for-agencies/training-opportunities.

### b. NAM Sponsored Training Events

GPO offers training events at GPO headquarters in Washington, DC, locations across the country (Road Shows), and online webinars. These free events are conducted by GPO National Account Managers (NAMs) and offer critical training for new GPO users and a comprehensive updates for existing customers. Training topics include:

- · Overview of GPO products and services
- Trending topics among GPO customers
- · How to work with GPO (including funding and forms)
- Featured presentation topics requested by Federal customers

### **GPO Road Shows**

GPO travels throughout the country to present regional customers with an opportunity to learn more about GPO products and services through GPO Road Shows. These presentations are held at various times throughout the year in locations nationwide. To learn more about GPO Road Shows, see where the next Road Show is scheduled, or to request a Road Show in your area, send an e-mail to NAM@gpo.gov.

### **GPO Hosted Webinars**

Throughout the year, GPO will conduct informative webinars on various topics to help keep you up-to-date on printing and

publishing resources and innovations available through GPO. A webinar is a convenient vehicle that allows you to participate in a training event without having to leave the office.

GPO NAMs can also provide customized group training at your agency location. If you want to learn more, or would like to be added to GPO's e-mail list for webinar opportunities, you can send your inquiry to NAM@gpo.gov.

To find an upcoming training event in your area, send an e-mail to NAM@gpo.gov or visit: www.gpo.gov/how-to-work-with-us/ agency/events-and-training.

### c. OnDemand Online Training:

GPO realizes that the acquisition process can be somewhat complicated. Our aim is to provide training to help you navigate the procurement process.

There are many helpful resources available online. Whether you are looking for training on how to fill out an SF-1 or to learn more about the SPA program, there are videos you can watch on demand for your immediate training convenience.

Please visit the GPO Guides and Instructions page below: www.gpo.gov/how-to-work-with-us/agency/services-foragencies/guides-and-instructions.

## **Quality Assurance Through** Attributes Program (QATAP)

### 1. GPO Policy

The quality of products procured through Customer Services must conform to the requirements of the specifications agreed to with the customer agency.

### 2. Role of OATAP

The "Quality Assurance through Attributes Program - Contract Terms" (GPO Pub. 310.1) is incorporated in GPO contracts for most products identified as "general printing" (e.g., books, pamphlets, and cut forms). This means a quality level will be assigned to the product and a contractor's conformance with the quality requirements will be determined by measuring defects in accordance with the tolerances for the applicable attributes based on the quality level. Products failing to meet the quality requirements will be rejected. Corrective action may require reprinting, correction, or acceptance at an appropriate discount.

### **Quality Attributes**

Quality Attributes are properties of a printed piece expressed in units of measure with permissible tolerances. During quality evaluation, the measurement of each attribute defines a product's compliance with requirements.

Printing and binding attributes are identified in QATAP. Examples are trim size (in inches), type density (in percent reflectance), and hickeys and spots (by size and number present). Paper attributes are subdivided into characteristics (e.g., color, opacity, smoothness).

### 3. Federal Agency Responsibilities under QATAP

Under QATAP, you and GPO both share responsibility for determining quality requirements and assuring conformance to these requirements.

Your primary responsibilities are discussed below.

### a. Quality Level Selection

Since you are the best judge of desired quality, GPO has delegated the responsibility for initial Quality Level (QL) selection of the printed product to the ordering agency, subject to concurrence by GPO. A more detailed discussion of quality levels can be found in GPO Publication 310.1: www.gpo.gov/docs/default-source/formsand-standards-files-for-vendors/qatap.pdf.

### b. Product Inspection

GPO performs product inspection to determine compliance with specifications. Due to the volume of work procured by GPO, you are encouraged to inspect products upon receipt and to promptly notify GPO of any quality problems.

### c. Registering Complaints

All complaints regarding product quality must be submitted on GPO Form 1815 through an authorized agency printing representative and must be accompanied by samples. See Appendix 6 for an illustration of this form. This requirement does not preclude prompt verbal notification when the nature of the quality problem(s) warrants immediate attention.

### d. Gathering Inspection Samples

To assist GPO in quality assessments under QATAP, when you register a complaint, you may be required to gather randomly selected samples from various destinations. Contractors are required to deliver Departmental Random Copies (Blue Label) copies to the Federal Agency on most jobs and to certify that they were selected according to GPO Form 917-Certificate of Selection of Random Copies.

The Blue Label copies should be set aside to open last so that they may be submitted unopened in the event that a quality issue is discovered that needs to be addressed. The Blue Label copies constitute a part of the total quantity ordered, and provided at no additional charge. These randomly selected copies are

packed separately and identified by a special label (GPO Form 2678-Departmental Random Copies (Blue Label)) that must be printed on blue paper and affixed to each affected container.

If Blue Label copies are not available, you should immediately contact GPO for guidance in sample gathering to avoid delays in obtaining samples. In order to seek a reprint or discount on the whole order, no copies of a rejected product should be used or distributed.

### e. Rejected Products

When GPO determines a printed product fails to meet specifications for quality, the Contracting Officer will work with the contractor to take action. This may result in accepting the job with a discount, correcting the defect, or reprinting the job. It should be understood that discounts will always be considered when it is a usable product.

### 4. Product Quality Levels

Under QATAP there are five levels of quality which may be assigned to a product. These levels range from Level I (best quality) to Level V (functional quality). Selection of the appropriate Quality Level (QL) for a given product is not always an easy decision. The natural tendency is to select the highest QL (Level I), in hopes of getting, at least, the minimum quality needed. Under QATAP, however, contractors must produce the specified QL within the allowable tolerances for each attribute or risk rejection by GPO. Consequently, selecting a QL higher than is needed could substantially decrease the number of contractors who could place a bid or a quote and increase printing costs.

The following QL descriptions are designed to assist you in making appropriate selections.

### 5. Description of the Five Quality Levels

There is a direct correlation between the appropriate QL and the intended use of a product. The following describes this correlation.

### a. Level I (Best Quality)

These products require the best available materials, printing, workmanship, quality control, and commensurate production time. Products in this level have single- or multi-colored detailed photos, halftones, very fine line drawings, and reproductions up to 200-line screen halftones. The highest quality government furnished material (GFM), reproduction proofs, and closest match between approved proof and press sheet are required. Examples of Level I products include art books, medical journals, and meat grading charts.

### b. Level II (Better Quality)

These products require high quality printing, materials,

workmanship, quality control and commensurate production time. Products of this level contain single- or multi-color 175-line or finer screen halftone reproductions of single- or multi-color subject matter. High quality GFM, reproduction and proofs are required. Examples of Level II products include yearbooks, recruiting material, and professional papers.

### c. Level III (Good Quality)

These products require above average materials, printing, workmanship, quality control, and commensurate production time. Products of this level require clean, sharp printing of singleor multi-color work (general process color work) and halftone reproductions up to 150-line screen. Above average quality GFM reproduction proofs and typography are required. Examples of Level III products include annual reports, general process color work, court decisions, illustrative catalogs, budget reports, technical reports (with color), and textbooks.

### d. Level IV (Basic Quality)

These products require average quality printing, materials, workmanship, quality control, and commensurate production time. Products of this level are generally informational in nature and have general black-and-white or line color (non-process) and occasional halftone reproductions. Average fidelity and resolution to GFM is required. Examples of Level IV products include technical manuals (without process color), telephone directories, indexes, and project reports.

### e. Level V (Functional Quality)

These products require printing with no information loss from GFM. These products may be reproduced from readable copy. Examples of Level V products include inter-office forms and information handouts (type and line work only).

### f. Mixing Product Quality Levels

There will be instances where more than one level of quality will be assigned to an individual job. For instance, the binding may be more important than the fidelity of an illustration. As a result, a Level III may be assigned to the binding attributes and a Level IV to the remainder of the attributes. Mixing quality levels usually provides quality where needed while saving money.

### 6. Assistance from GPO

Assistance in selecting the appropriate Quality Level or in any other aspects of QATAP is available from GPO. If you choose not to select a Quality Level, GPO will assign the appropriate Quality Level for the product.

### 7. Quality Standards for Digital Printing

For contracts determined to be Quality Level 3, 4, or 5, the agency has the option to produce the products via conventional offset or digital printing provided that the Quality Level standards are maintained.

If digital printing is an option, different choices of digital printing can be specified in the contract. The choice can be defined by specifying attributes like: ink type, line screen, a minimum resolution, and raster image processing (RIP). These choices will affect price and quality.

- Pros: Less expensive, accurate proof, faster turnaround, smaller quantities, variable data
- Cons: Color accuracy cannot be verified, limited paper choice, difficult match to Pantone color, banding in gradients, uneven solids

### **Additional GPO Business Units**

### **Customer Services Support Teams**

### 1. Publishing Support Services

### a. Bid Section

Prepares bid lists for soliciting contractors, maintains bidder's mailing lists, the Automated Bid List System (ABLS) and Contractor Connection, assigns contractor codes, classifies contractors according to capabilities, secures bids, and opens formal bids.

### **b.** Contract Compliance

Monitors and reports on contractors' shipping/delivery performance, monitors proof dates to ensure compliance to specifications, informs Contracting Officers of contractors with performance problems, performs delinquency verifications, processes adjustments to schedules, issues Monthly Compliance Letters (processes contractors' responses), and reviews performance histories with contractors.

### c. Quality Control for Published Products

Consults on projects before production, conducts press sheet inspections, pre-flights electronic media, inspects agency proofs, evaluates vendor samples to assign quality levels, conducts pre-award surveys, monitors in plant production, evaluates Quality Assurance Random Copies (QARCs) for compliance to specifications, evaluates quality complaints, informs Contracting Officers of deficient contractors, and supports Customer Services with any technical specification needs.

### d. Communications and Status Center (COMSTAT)

Processes requisitions from customer agencies, assigns jacket numbers, processes open jackets, prepares distribution lists, and handles Superintendent of Documents requirements.

### 2. Creative and Digital Media Services (CRDMS)

GPO's Creative and Digital Media Services (CRDMS) is an innovative design studio in the Federal Government. An integral part of GPO's Customer Services business unit, CRDMS is composed of two teams of professional designers and information specialists.

### a. Creative Services

Functions as a design services group that serve a need for communication products and services. The design team offers print and graphics design, branding and identity, exhibit graphics, video, multimedia, photography, and security design services. The group provides design services for Executive, Legislative and Judicial branch agencies, commissions, and numerous entities funded by Federal government-appropriated funds. Creative Services also provides design services for both the U.S. Congress, and the Executive Office of the President.

### b. Digital Media Services

Provides web content management services. This team also provides digital archiving/storage, CD-ROM duplication, and some services related to making documents accessible for visually-challenged users and consumers of government information.

### **GPO business units outside of Customer Services:**

### 1. GPO Printing Plant

Plant Operations is an around-the-clock printing and technology business unit that publishes essential government documents such as the Congressional Record, Federal Register, Code of Federal Regulations, President's Budget, Bills, Hearings and Congressional Reports, as well as select Federal agency work and security products. The Plant manufactures a wide range of products including flyers, letters, envelopes, posters, certificates, pamphlets, and books of all types. Their Press Department utilizes G7 certified conventional and LED/UV offset sheet-fed and web presses as well as letterpress

services. Proofing systems include G7 certified ink jet and high resolution laminated equipment. Their Bindery Department offers a variety of binding services including Smyth sewn, polyurethane reactive (PUR), saddle stitch, perfect binding, library binding and case binding. The Plant ships locally and nationwide.

### 2. Security and Intelligent Documents (SID)

GPO's Security and Intelligent Documents Business Unit is leading the way in secure document design and manufacturing, enabling the production of secure Government documents for a wide variety of applications including (a) U.S. Passports (b) Evidence of Identity (c) Travel Documents (d) Immigration Forms (e) Credentials and (f) Official Tickets and Checks.

Customers can utilize GPO's services in the following ways:

### a. Security by Design

Members of GPO's internal design staff are experts in the latest and most secure design software and are ready to assist you in all stages of building a secure document.

### b. Security by Materials

GPO has the experience needed in preparing technical specifications for security paper and security inks.

### c. Security by Print

GPO ensures the safety and authenticity of secure documents by employing hundreds of individuals with security clearances in the areas of manufacturing, procurement, design, and delivery.

### d. Security by Technology

GPO has extensive in-government expertise in the latest technologies used in security documents and credentials to thwart counterfeiters and forgers. GPO also collaborates with U.S. and global commercial sources, suppliers and technology providers to integrate best-in-class security features, components and systems into the final products.

### 3. Publications and Information Sales (P&IS)

GPO's Publications and Information Sales business unit helps you expand the dissemination of your print and digital content into places where readers often search for information.

P&IS works with commercial and academic channels to place Federal publications, subscriptions and eBooks into consumer channels such as the U.S. Government Online Bookstore, Apple iTunes, Google Play, Barnes and Noble, and into public libraries through Overdrive.

Content is placed into Academic channels through EBSCO, ProQuest, MyiLibrary, AcademicPub, Rittenhouse R2 Library, and the U.S. Government Online Bookstore.

Federal content is also promoted through the U.S. Government Online Bookstore, our New Titles by Topic e-mail alert service (with over 230,000 subscribers), our Government Book Talk Blog, and through Facebook, Twitter, and Pinterest.

### 4. Warehousing and Distribution Services

Publications and Information Sales also manages warehouses in Laurel, MD and Pueblo, CO, where reimbursable publication storage and fulfillment services are provided for Federal agencies: www.gpo.gov/docs/default-source/guides-and-instructions/ pdf/2-gpo-laurel-pueblo-distribution-flyer.pdf.

### 5. Official Journals of Government

The Official Journals of Government business unit provides support services to the U.S. Senate and U.S. House of Representatives and their committees regarding the printing, binding, and provision of digital information products required to carry out the legislative schedule and daily operations. This support includes the production of the Congressional Record, Congressional Record Index, bills, reports, hearings, committee prints, and other authorized documents.

This business unit also works in close partnership with the Office of the Federal Register (OFR) to coordinate the timely production of the official documents of the OFR including the daily Federal Register, Code of Federal Regulations, List of CFR Sections Affected (LSA) and the Public Papers of the Presidents of the United States.

### 6. Library Services & Content Management

Library Services & Content Management's (LSCM) mission is to generate an informed American public through the administration and support of four statutorily mandated programs, ensuring Federal Government information lifecycle management in multiple publishing formats.

These programs are the:

- Federal Depository Library Program (FDLP)
- Cataloging and Indexing Program (C&I)
- International Exchange Service (IES)
- · By-Law Program

### 7. Programs, Strategy, and Technology (PST)

GPO's Programs, Strategy, and Technology office provides management support, process discipline, business process reengineering and transparency to key agency strategic programs. PST is responsible for the management, ongoing development, and support of GPO's govinfo (www.govinfo.gov).

Govinfo is an ISO 16363 certified Trustworthy Digital Repository that provides content management, free online access, and longterm digital preservation to official publications from all three branches of the Federal Government. PDF files on govinfo are digitally signed and certified to provide evidence of document authenticity and integrity. Federal agencies can visit www.gpo. gov/how-to-work-with-us/agency/services-for-agencies/digitalcontent-solutions to learn about making their content available on govinfo or about using GPO's standalone PDF digital signature application service.

### **GPO Finance and Billing**

This section includes information that supports the ordering process all the way through to successful billing.

### 1. Establish a GPO Billing Address Code (BAC)

To obtain a GPO Billing Address Code (BAC), complete and submit GPO Form 4046 with the following information filled in as appropriate:

- Agency Requestor information Name, Title, Department and Bureau/Office, address, phone, fax and e-mail.
- Finance Point of Contact information Name, Title, address, phone, fax and e-mail.
- · Method of Payment
  - IPAC Billing Handled by Treasury transfer
  - Non-IPAC Credit Card or Check
- Agency Location Code (ALC), Treasury Account Symbol (TAS) and Business Event Type Code (BETC) are required for IPAC. This information can be acquired from the agency's finance or budget office.
- Line of Accounting (LOA) if required by your agency.
- Authorizing Signature, Title and Date

Completed form should be e-mailed to requestnewbac@gpo.gov. GPO Commercial Billing will contact you within 3 business days with information to begin using the new GPO BAC.

### 2. Treasury Account Symbol (TAS)/Business Event Type Code (BETC)

TAS - Identification code assigned by Treasury Fiscal Service to agencies for Treasury reported financial transactions of the Federal government. The BETC must accompany the TAS to indicate the type of activity being reported, such as payments, collections, etc.

The TAS-BETC is required for all Intra-Governmental Payment and Collection System (IPAC) transactions. It is not required for credit card transactions. All obligation documents (2014 version or later) contain component TAS and BETC fields in the billing information section.

Contact your agency's budget or accounting office to obtain the correct TAS/BETC information.

### 3. Line of Accounting

Line of accounting (LOA) is an agency reference accounting code, up to 195 characters, supplied in the identified box of the ordering document.

The agency-supplied accounting number is captured by GPO and transmitted on the customer IPAC bill to allow for automated recognition of charges by the customer's finance system, reducing administrative time and reversed charges.

GPO must be notified if this is a mandatory agency requirement. To notify GPO of your agency's Line of Accounting requirement e-mail cad@gpo.gov.

### 4. Credit Card Payment

Identify orders to be charged to a government credit card by selecting the purchase card box on the ordering document.

Provide credit card information (name on card, card number and expiration date) in the identified boxes on ordering document and submit to GPO via secure transmission, or provide contact information (name and phone) to collect credit card information for payment processing.

Credit card receipts are not automatically transmitted from GPO, but may be provided upon request.

#### 5. IPAC

Electronic Internet-based collection and payment system that facilitates intra-governmental transfer of funds on a real-time basis.

GPO processes IPAC transactions four times a month (5th, 10th, 15th and 20th), adjusted for weekends and holidays.

### 6. Deposit Account

Account established by the deposit of funds via IPAC or check and the submission of Form 4045, allowing customer to maintain control of funds at the appropriation level. Funds are replenished to maintain a balance to cover a single job or an entire project.

Customers can monitor transactions by logging into the Financial Document Repository at https://financialdocuments.gpo.gov/. Accounts are updated daily to show all account activity to include deposits, charges for Print Orders, transfers, etc.

GPO assigns a deposit account number (BAC) to be used on obligation documents.

Form 4045 and instructions are located here: www.gpo.gov/how-to-work-with-us/agency/forms-and-standards within the Billing and Finance tab.

### 7. Financial Document Repository

GPO's Financial Document Repository provides you with the flexibility to control your funds with access to the following:

- Printing and binding deposit account transactions and balances
- Digital GPO Form 400 Invoices for their IPAC and non-IPAC transactions
- SF-1 documents that they have submitted to GPO for procured orders

For detailed information on what is available on this site, go to: https://financialdocuments.gpo.gov/ and click on Deposit Accounts or Form 400/SF-1 and select frequently asked questions.

For information on how to get access to the system go to: https://financialdocuments.gpo.gov/user/registration.

### 8. Finance Inquiries

For billing and payment related questions, contact the appropriate processing unit.

• IPAC payments - Customer Account Division, 202.512.0626 or cad@gpo.gov

- Deposit account 202.512.1189 or depositinguiries@gpo.gov
- Credit card 202.512.0854 or GPOBilling@gpo.gov
- Billing 202.512.0197, CommercialBilling@gpo.gov

### 9. Finance Frequently Asked Questions (FAQs)

For additional information on the above and more finance topics please see: www.gpo.gov/docs/default-source/finance-optionspdf-files/finance-faq.pdf.

### Other GPO Forms

### 1. GPO Form 4064 Agency Authorizing Signature(s)

Used to authorize personnel to sign GPO order forms.

www.gpo.gov/docs/default-source/forms-standards-pdf-files/ gpoform\_4064.pdf

In accordance with GPO Circular Letter No. 1023, February 15, 2019:

www.gpo.gov/how-to-work-with-us/agency/circular-letters/ signature-authorization-for-departments-and-agenciessubmitting-printing-and-binding-requisitions-to-gpo

### 2. GPO Form 907 Non-Compliance/Change Report

Purpose is to promptly alert GPO to changes in contract schedules and/or contractor non-compliance.

www.gpo.gov/docs/default-source/forms-standards-pdf-files/ 907.pdf

### 3. GPO Form 1815 Notice of Quality Defects

Used to document quality issues with a project, as well as desired action to take:

www.gpo.gov/docs/default-source/forms-standards-pdffiles/1815.pdf

### 4. GPO Form 3868 Intent to Publish

Used when you would like to have material distributed through GPO's Federal Depository Library Programs. Materials are distributed to the nation's libraries, making them available to the public at no cost to you.

www.gpo.gov/docs/default-source/forms-standards-pdffiles/3868.pdf

### 5. GPO Form 4045 Deposit Account

Used to establish, replenish, transfer, or ask for a refund for deposit account funds:

www.gpo.gov/docs/default-source/forms-standards-pdf-files/ depositaccountform.pdf

### 6. GPO Form 4046 Billing Address Code

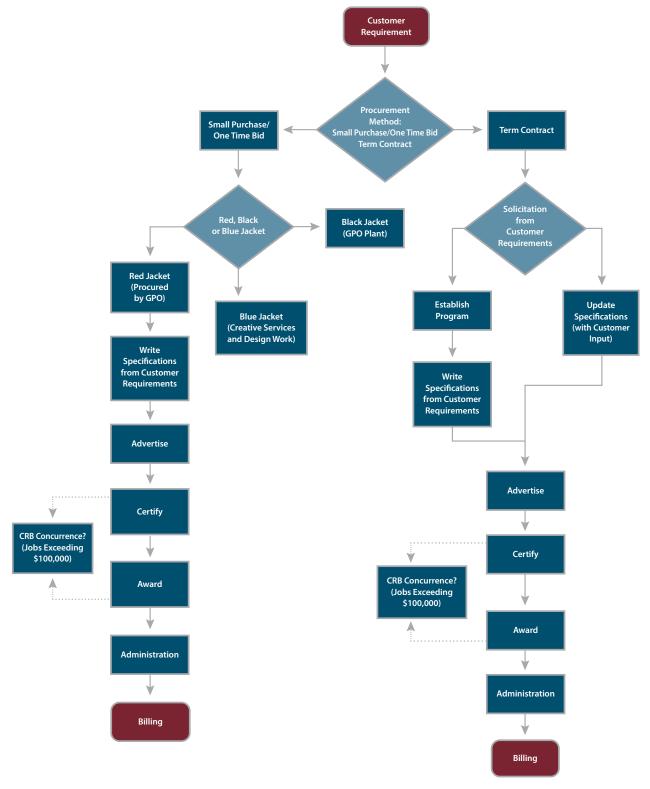
Used to request a new BAC or change an existing BAC:

www.gpo.gov/docs/default-source/forms-standards-pdf-files/ bac\_request\_form\_4046\_0817.pdf

Instructions:

www.gpo.gov/docs/default-source/forms-standards-pdf-files/ bac\_form4046\_inst.pdf

### **GPO Workflow for Order Processing**



### **GPO Products and Services**

The products and services listed are only a small portion of what GPO can provide your agency. Contact GPO at NAM@gpo.gov or 202.512.1904 for assistance with any project that your agency is considering. We want to help you meet your goals!

**Services** 

508 Compliance **Document Archiving** 

Binding

Book and eBook Design

Brand and Identity Systems Design

Consulting and Facility Management Services

Design Services for Mobile Devices

Design of Secure Cards/Credentials/Documents

Distribution Services

Digital Content Management, Preservation, and

Authentication Digital Printing

Digitization Onsite or Off-site

Document Management

eBook and eMagazine Conversion and Dissemination

Editorial Design

Environmental Graphic Design

File Conversion Illustration

Information Design **Indexing Services** 

Litigation Scanning Logo Design

Magazine/Periodical Design

Marketing/Communications Consultation

Materials Testing and Consultation

Multimedia Design Order Fulfillment

PDF Digital Signature Application

Plant Operations Printing and Binding Services

Print Publication Dissemination through Commercial

and Academic Channels Production Layout Promotional Design

Quick Printing via GPOExpress

Secure Document Destruction

Security Design

Secure/Classified/PII Printing

**Subscription Services** 

Training Translation

Variable Data Printing Video Creation/Editing

Warehousing

Web Based Training and Development

Web Site Design

Web Hosting and Maintenance

### **Products**

Banners

Books

Business Stationery and Business Cards

Braille

CDs and DVDs

Congressional Publications

Direct Mail

eBooks and eMagazines

Envelopes File Folders **Forms** Kit Packages Labels

Maps and Drawings Online Paper Store

Pamphlets and Brochures

Posters

Promotional Merchandise

(bags, coffee mugs, pens, pencils, t-shirts, etc.)

Signage

Smart Card Production

Vehicle Wraps

# **List of Acronyms**

**ALC:** Agency Location Code

**APS:** Agency Procurement Services

**AQL:** Acceptable Quality Level

**BAC:** Billing Address Code

**BETC:** Business Event Type Code

**BLS:** Bureau of Labor and Statistics

**COMSTAT:** Communications and Status Center

CRB: Contract Review Board

**CRDMS:** Creative and Digital Media Services

**EPA:** Economic Price Adjustment

**f.o.b.:** Freight on Board

**FDLP:** Federal Depository Library Program

**FPC:** Federal Publishing Council

**GBL:** Government Bill of Lading

**GFM:** Government Furnished Material

**GPO:** Government Publishing Office

**GSA:** General Services Administration

IFB: Invitation for Bid

IPAC: Intra Government Payment and Collection

JCP: Joint Committee on Printing

LOA: Line of Accounting

NAM: National Account Manager

P&IS: Publications and Information Sales

**PDF:** Portable Document Format

**PII:** Personally Identifiable Information

**PPA:** Paper Price Adjustment

**PPO:** Printing Procurement Office

**PPR:** Printing Procurement Regulations

**PSI:** Press Sheet Inspection

**QATAP:** Quality Assurance through Attributes Program

**QCPP:** Quality Control for Published Products

**QL:** Quality Level

**RFQ:** Request for Quote

**SBU:** Sensitive but Unclassified

SF-1: Standard Form 1

**SID:** Security and Intelligent Documents

**SPA:** Simplified Purchase Agreement

**TAS:** Treasury Account Symbol

U.S.C.: United States Code

**USPS:** United States Postal Service

# **Basic Terms and Definitions**

A list of key terms found in this handbook is provided below. Please note that a complete glossary containing all procurement related terms and definitions can be located on GPO's website at www.gpo.gov/how-to-work-with-us/agency/forms-andstandards.

Award: GPO Printing Specialists generate purchase orders which are signed by Contracting Officers. The Purchase Order and furnished material are then sent to the contractor upon award. Or, customer sends signed Form 4044 to GPO SPA contractor.

BAC (Billing Address Code): A BAC is a unique 6-digit account identifier assigned by GPO. The BAC identifies the particular agency and is assigned to a single Agency Location Code (ALC). The BAC also provides GPO with information regarding the method of payment (Intra-governmental Payment and Collection (IPAC), Government check, Government purchase card, or GPO deposit account).

Bid: Response to an Invitation for Bids (IFB) that, if accepted, would bind the offeror to perform the resultant contract. Also referred to: Offer or Proposal.

Bid List: Randomly selected list of contractors who are invited to Quote/Bid. May include contractors recommended by customer, previous successful contractor, or specialty contractors in order to increase competition. This is in addition to all specifications being placed on www.gpo.gov Contract Opportunities or Fed Biz Ops (One Time or Term Contract over \$100K) for full and open competition.

Blue Label Samples: Within the limitations of the contract orders shall contain instructions to the contractor to draw random samples and place them in a container identified by a blue label. Customer agencies shall be instructed that the container should accompany any quality complaint submitted to the GPO and that it should be the last container to be distributed. Notwithstanding the exceptions and the minimum requirements, Contracting Officers may invoke this procedure for any order they deem appropriate.

Certification: GPO Printing Specialists determine low responsive/ responsible bidders based on factors such as assigned quality level and contract compliance.

Contract Review Board (CRB) Concurrence: The Contract Review Board (CRB) shall review selected proposed procurement actions to ensure that they are in the best interest of the Government and to ensure compliance with established procurement policy and procedures. The CRB will consist of not less than three members at the highest level of competence or experience available to GPO.

Departmental Random Copies: See Blue Label Samples.

**Geographic Restriction:** Determined by customer requirements. Typically 50-100 miles from customer location. Only used if the customer wishes to attend a press sheet inspection and has limited funds to travel OR if the material/ final copies must be picked up or delivered in contractor's own vehicle due to the sensitive nature of the material or final copies (See SBU/PII).

Government Furnished Material (GFM): Reproducible materials (electronic files, camera ready copy, or negatives), furnished samples, and occasionally supplies, provided to the contractor by the Government for the purpose of performing under the contract.

GPO Jacket Number: Jacket numbers are the job identifiers assigned by GPO. They are classified as either "one-time" or "open." One-time jackets are numbers assigned to identify one-time procurements, small purchases, and items procured or "converted" under certain term contracts, such as the general usage term contracts established by GPO. They remain active until completion and close out of the "one-time" contract action. Open jackets are assigned to each agency which has been given authority to place Print Orders under a term contract. They remain active for one fiscal year. A new jacket number will be assigned upon GPO's receipt of a subsequent fiscal year requisition, to continue funding under existing term contracts in effect over multiple fiscal years.

Intent To Publish: GPO Form 3868. If customer feels there is a public interest in their document, GPO's Form 3868 can be sent along with SF-1 so that the Superintendent of Documents and

GPO Publication and Information Sales can determine if additional copies are required or if there is a market for selling the customer's publication to the public.

Invitation For Bid (IFB): Formally advertised sealed bid solicitation and the necessary bid response papers. Also referred to as a Sealed Bid.

Jacket Colors: Black Jacket: Job will be produced in GPO's in house production area. Blue Jacket: Design work to be produced by Creative Services staff. Red Jacket: Job will be contracted out to a GPO print vendor.

National Capital Region (NCR): The term means the geographic area located within the boundaries of (A) the District of Columbia, (B) Montgomery and Prince Georges Counties in the State of Maryland, (C) Arlington, Fairfax, Loudoun, and Prince William Counties and the City of Alexandria in the Commonwealth of Virginia, and (D) all cities and other units of government within the geographic areas of such District, Counties, and City. The area is defined under § 2674(f) (2) of Title 10 of the United States Code.

**Pantone:** Pantone is a proprietary color system that provides a universal language of color that enables color-critical decisions through every stage of the workflow for brands and manufacturers, www.pantone.com

**Printing Procurement Regulations (PPR):** The PPR is issued to: (i) prescribe uniform policies and procedures for the procurement of printing, binding, related supplies, and related services; and, (ii) provide guidance to Agency Procurement Services (APS) personnel in applying those policies and procedures.

SBU (Sensitive But Unclassified) And PII (Personally Identifiable Information): SBU/PII material is any customer supplied material that contains information deemed sensitive or personally identifiable. Examples are: home mailing addresses, social security numbers, personal telephone numbers, passport numbers, etc. GPO requires special handling of this material which includes a statement by the customer outlining how the customer will protect sensitive information and what will be required of the contractor to protect this sensitive information.

Small Purchase: Simplified informal procedure for procuring requirements under \$100,000 that is exempt from formal Invitation For Bid procedures.

SPA (Simplified Purchase Agreement): These agreements are established between the U.S. Government Publishing Office and individual vendors and are to be used to place individual work orders not to exceed \$10,000 for originating office copies by agency or GPO personnel. After agency training, customers procure orders directly with GPO SPA vendors.

**Specifications:** Requirements written by GPO Printing Specialists, including relevant contract language from Printing Procurement Regulations (PPR), which formulate the contract.

**Task Order:** Individual request for goods or services under an established negotiated procurement

Term Contract: Contract for known publishing requirements over an extended period of time supplemented by individual orders. Government Publishing Office (GPO) term contracts range from one year to multi-year with renewal options. Also known as a Program.

# **Illustration of GPO Forms**

The following pages provide pictures of each form in the order shown below.

### **GPO Order Forms**

For a description of how the forms below are used and a link to instructions for filling them out, see Section III (Prepare Your Order).

Appendix 6.1	Standard Form 1: Printing and Binding Requisition
Appendix 6.2	GPO Form 952: Digital Publishing Information
Appendix 6.3	GPO Form 2511: Print Order Form
Appendix 6.4	GPO Form 4044: Simplified Purchase Agreement (SPA) Work Order
Appendix 6.5	GPO Form 3001: GPOExpress Application

### Other GPO Forms

Appendix 6.6	GPO Form 4064: Signature Authorization
Appendix 6.7	GPO Form 907: Non-Compliance/Change Report
Appendix 6.8	GPO Form 1815: Notice of Quality Defects
Appendix 6.9	GPO Form 3868: Notification of Intent to Publish
Appendix 6.10	GPO Form 4045: Deposit Accounts (Printing & Binding)
Appendix 6.11	GPO Form 4046: Billing Address Code (BAC)
Appendix 6.12	GPO Form 4063 Document Scanning: Additional Information

# Standard Form 1: **Printing and Binding Requisition**

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# GPO Form 952: **Digital Publishing Information**

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Order no	Digital Publishing Technical Contact	Mobile No.	
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vare	Files are supplied in: Native Format PDF Version description		
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### **GPO Form 2511: Print Order Form**

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# **GPO Form 4044:** Simplified Purchase Agreement (SPA) Work Order

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CLAS	SSIFICATION Classifi		SBU No	PII No	PUBLICAT	TION TITLE						DATE PF	REPARED		OBJECT CLASS
CON	TRACTOR							PURCHAS	SE ORDE	ER NO. *	STATE	CODE *	CONTRACTOR'	S CODE *	SHIP/DELIVERY DATE
	BILLING ADE	RESS CODE (	(BAC) * AGEN	NCY LOCATION	CODE (ALC)		APPRO	OPRIATION	CHARG	GEABLE/OBLIGA	TION NO.				
S/BET	PURCHASE	PURCHASE	CARD NO. (In	fo to appear on G	PO copy only)	EXP. DA	TE NAME	AS IT APPE	ARS ON	N PURCHASE CA	RD		PHONE NO. O	F CARDHO	DLDER
	CARD TAS*: Sub-level	Allocation Transfer Agency Identifier	Agency Identifier	Beginning Period of	Ending Period of	Availab Type C	ode Acc	ount Code		nt BETC*			TING/DOCUME IPAC as Entere		ENCE NUMBER
Comp	Prefix Code	Identifier		Availability	Availability		Coc	ie							
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CONTRACTOR	CONTRAC	TOR SIGNAL	JRE										DATE		

# **GPO Form 3001: GPOExpress Application**

Renewal: If you are renewing your full name and sign at th		nt(s), check	this box ar	nd print or t	type	1. Jac	cket Number			
Note: Sections 4-7 do not need	to be completed if registering v	vith a credit ca	ard. 2. Date							
3. Department/Government Establishme	ent		4. Bureau	or Office						
5. Requisition Number	6. Billing Address Code (B.	AC) 7. A	Agency Loca	tion Code (Al	LC) 8. Line	of Accounting	(If applicable	e)		
9. Treasury Account Symbol (TAS) / Bu	siness Event Type Code (BETC)	TAS*: Sub-level Prefix Code	Allocation Transfer Agency Identifier	Agency Identifier	Beginning Period of Availability	Ending Period of Availability	Availability Type Code	Main Account Code	Sub-Account Code	BETC*
10. Cardholder's Name 11. Cardholder's Title	12. Email		13. Phone	Number	14. GPOE Card I		15. Addres 16. City, St		17.	Zip Code
18. Credit Card Information					To	name addi	tional cardh	olders, ple	ease continue	on page 2
Name on Credit Card				Credit Care	d Type					
Credit Card Number (enter numbers or	nly, no dashes)		Expiration	Month	Year	Ca	ard Spending	Limit	per	
Billing Agency			Billing Str	eet						
Billing City			Billing Sta	ate		Bil	lling Zip Code	•		
Cardholder Phone			Cardholde	er Email						
If you do not want to fill out the a	bove credit card information, p	lease check th	his box and	fill in your na	ame and pho	one number t	o speak with	a GPO re	presentative.	
19. GPOExpress eView Administrator's	Contact Name	20. eView	Administrate	or's Telephon	e Number	21. eVie	w Administra	tor's Email		
22. Financial Contact's Name		23. Financ	ial Contact's	s Telephone N	Number	24. Fina	ncial Contact	's Email		
25. Primary Contact's Name		26. Primar	y Contact's	Telephone Nu	umber	27. Prim	nary Contact's	s Email		
28. Address			29. City				30. S	tate	31. Zip	
	nis work is authorized by law and						government e	stablishmer	ıt.	
I certify that the	I understand that G									
I certify that the state of Authorizing Official	I understand that G					34 Title	of Authorizin	a Official		

# **GPO Form 4064: Signature Authorization**

I hereby certify that I have the author	rity to approve the following inc	dividual(s) as having signature authority	to obligate funds	on behalf	f of
Agency/Bureau/Department/Office/Loca	ition				
to submit requisitions to the U.S. G	Government Publishing Office	(GPO) in compliance with applicable	regulations.		
Authorized by					
Name	Job Title		Signature		
Phone Number	Email		Date		
Authorized Employee			New addition?	☐ Yes	
Name		Job Title			
Vet Signature (required)	_	Electronic Signature (if applicable)			
Phone Number		Email			
Authorized Employee			New addition?	☐ Yes	□ N
			New addition:		
Name		Job Title			
Wet Signature (required)		Electronic Signature (if applicable)			
Phone Number		Email			
Authorized Employee			New addition?	☐ Yes	
Name		Job Title			
Wet Signature (required)		Electronic Signature (if applicable)			
Phone Number		Email			
			New addition?	☐ Yes	
Authorized Employee					
		Job Title			
Authorized Employee		Electronic Signature (if applicable)			
Name					
		Email			

# GPO Form 907: Non-Compliance/Change Report

PROGRAM NUME	BER	PRINT ORI	DER NUMBER	JACKET NUMBER	DEPT. REQ. NUMBER
CONTRACTOR					
NON-COMP	PLIANCE		GOV'T DELAY-W	HAT WAS DELAY, NUMBE	ER OF DAYS-DESCRIBE BELOW
DELIVERY		DUE DATE		ADJUSTED (GPO ONLY)	ACTUAL DATE RECEIVED (Attach Receipts)
	INTERN	IAL C	OPIES SHORT	MISSING MATERIA	ALS
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			Γ DELAY		
			Γ DELAY		
SHORTAGE SPECIFICATION			Γ DELAY		
		ANCE/GOV"	Γ DELAY		DATE

# **GPO Form 1815: Notice of Quality Defects**

RPO Form 1815 R 8-9-1) Previous issues are obsolete	F QUALITY DEFECTS DATE:
DEPARTMENT/AGENCY	CONTRACTOR
GPO JACKET NO.	PROGRAM NO.
REQUISITION NO.	PRINT ORDER NO.
OU	ALITY DEFECTS
PRINTING ATTRIBUTES	ALITY DEFECTS  FINISHING
P-1. Hickies and Spots P-2. Extraneous Marks	F-1. Trim Size F-2. Misplacement and Misalignment of Cover Image
P-3. Moire P-4. Register	F-3. Cover Position F-4. Folding Position and Skewness
P-5. Text and Illustration Image Position	F-5. Perfect Bound Book Durability
P-6. Newton's Ring P-7. Type Quality and Uniformity	F-6. Loose Cover, Pages and Binding F-7. Excess Glue
P-8. Halftone Match P-9. Solid or Screen Tints Color Match	F-8. Damaged Pages F-9. Damaged Edges
P-10. Process Color Match P-11. Rub Resistance of Printed Image	F-10. Warpage of Case Bound Books F-11. Damaged Covers
OTHER	F-12. Missing Pages F-13. Upside Down Cover
Incorrect Packaging	F-14. Upside Down Pages F-15. Black Pages Other Than Specified
Incorrect Shipping Containers  Quantity Delivered Short	F-16. Wrong Pagination F-17. Loss of Information
Damage Incurred During Shipping	F-18. A Serious Shift in Process Color Match
Departmental Random Copies (Blue Label) not furni	sned
ACTION REQUESTED	
Quality does not meet specifications and the materia	al cannot be utilized. It is requested that the entire/partial order be:
Reprinted Corrected	
Quality does not meet specifications, however, the mat	terials can/must be utilized. It is requested that the price be discounted.
Other (please specify)	
Please adviseaction taken or for further assistance.	, telephone of the
FOR Date forwarded to Printing Procurement/Production/QC &	R GPO USE ONLY TD/other.
Requested resolution date	
Printing Specialist	Telephone

### **GPO Form 3868: Notification of Intent to Publish**

NOTIFICAT	ION OF INTEN	T TO PUBLISH — F	Form 3868		GPO
To insure that your p	ublication will receive prop	er consideration for public distribu	ution programs, please	Date submitted	
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Check Only One Action (Establish, Replenish, Refund, or Transfer)	New BAC
☐ Establish a New Deposit Account New Deposit Account Amount \$	Date BAC and
Replenish an Existing Deposit Account	password sent to customer
Billing Address Code (BAC)Replenish Amount \$	Date DD Form 448-2
Refund Request on a Deposit Account	signed and sent back to customer
Billing Address Code (BAC)Refund Amount \$	
☐ Transfer Request From BAC To BAC Amount	t of Transfer \$
■ MIPR — (Military Interdepartmental Purchase Request) and acceptance of MIPR attached.	
Treasury Account Symbol (TAS)	ype Code (BETC)
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<b>Update:</b> ☐ Change administrator ☐ Add a backup administrator ☐ Contact information (Adm	inistrator or Finance POC)
AGENCY DEPOSIT ACCOUNT ADMINISTRATOR	
Name	
Department or Government Establishment	Bureau/Office
Address	
Phone Ext. Fax	Email
AGENCY FINANCE POINT-OF-CONTACT INFORMATION	
Name	
Address	
Phone Ext. Fax	- Email
LOA or MIPR Information(Go to https://www.gpo.gov/docs/default-source/finance-options-pdf-files/sf1-loa.pdf for mi	ore information )
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Additional information	
I certify that the advanced transfer of funds is authorized by law and necessary to the conduct of official establishment. I understand that this form authorizes the transfer of funds for the Deposit Account Progresponsible for ensuring that the funds are available for the fiscal year in which they are obligated with a	am and that my Government establishment is
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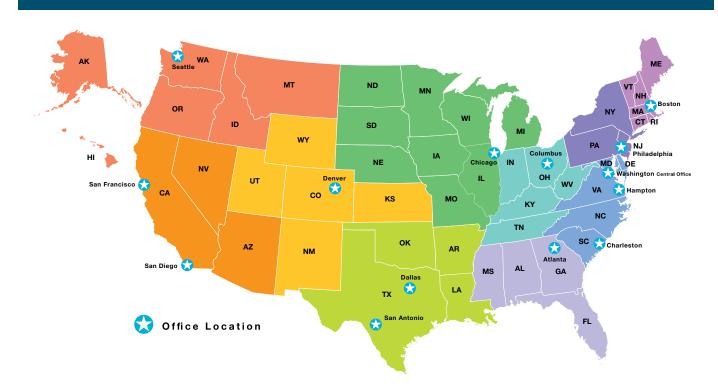
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		_	dress Code (BAC)	For	GPO Use Only
	Request a Nev	w BAC or Cha	ange an Existing BAC	Date received	d
	Note: To establish a Prin	ing and Binding Depos	it Account BAC, please use GPO Form 4	045. New BAC	
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Change p	an Existing BAC payment method for BAC te BAC(s): Enter BAC(s) ALC from	in the additional info	Select <b>NEW</b> payment method from abormation box below. cated below. Also include TAS and B		
	r IPAC Funding) ocation Code (ALC)		Business Event Ty	pe Code (BETC) _	
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Department or	Government Establishme	nt		Bureau/Office	
Address					
City				State	Zip Code
Phone	Ext	Fax		Email	
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